

Northwest Center for  
Public Health Practice

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# National Public Health Improvement Initiative Year 3 Evaluation Summary

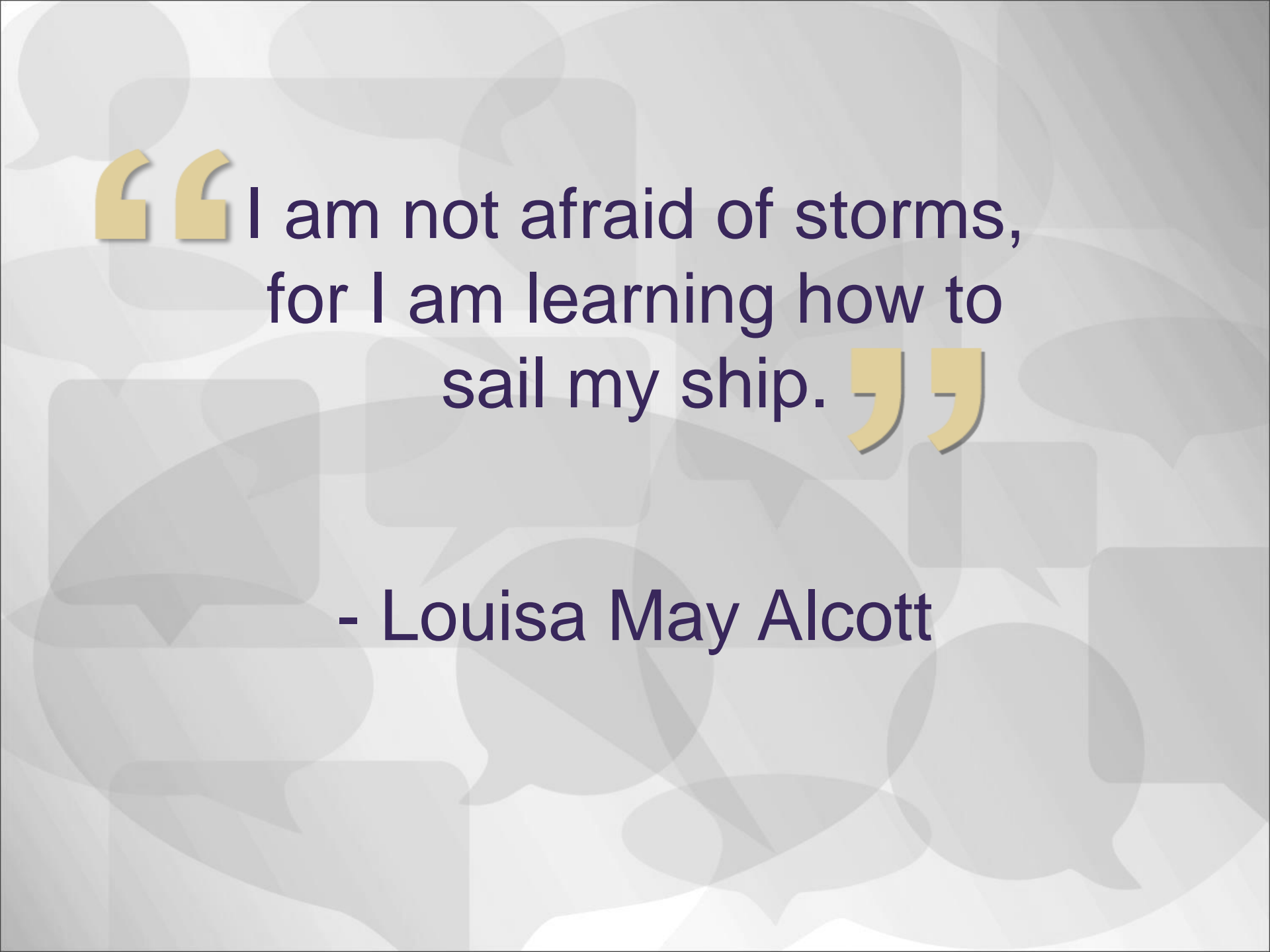
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““ I am not afraid of storms,  
for I am learning how to  
sail my ship. ””

- Louisa May Alcott

# Quality Improvement: What we are measuring

## Current Resources

- Level of expertise
- Capacity

## Changes Over Time

- Accomplishments
- Gains

## Challenges

- Barriers to QI
- Future opportunities



# Overview

Survey 1: Needs Assessment

Survey 2: Mini-Grants Evaluation

Survey 3: Centers for Excellence





# Needs Assessment



Surveyed participants in CFE trainings

Conducted in 2010, 2012, 2013

# Areas of Evaluation

- Past Training impact
- Future training needs
- Experience, interest, and commitment to QI projects
- Status of agency program planning
- Interest in training and technical assistance
- Satisfaction with CFE technical support and website



# Gains in QI Experience

- ✓ QI projects
- ✓ Project teams
- ✓ Direct participation
- ✓ Staff trained in QI



# Gains in Resources

- ✓ Staff with dedicated time
- ✓ Endorsement, time, and tools from leaders
- ✓ Sharing through formal meetings and staff events





# Gains in Accreditation

- ✓ Agency strategic plans
- ✓ Performance management plans
- ✓ Agencies that have completed applications for accreditation



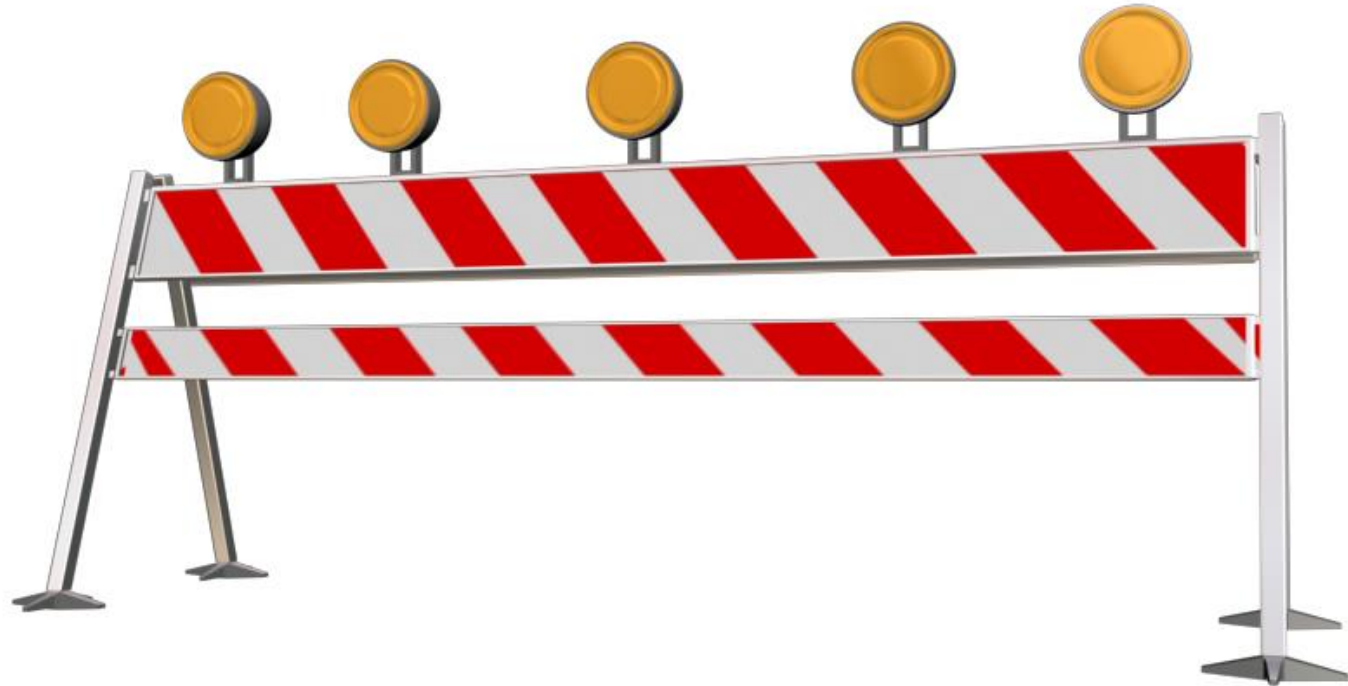
# Strengths in Customer Satisfaction

- ✓ High customer satisfaction ratings with Centers for Excellence
- ✓ Satisfaction with the WADOH website



# Barriers

- Capacity
- Workload
- Fiscal Support
- Buy-in



# Next Steps

- Continue to provide training to LHJ based on their individualized needs
- Provide web-conferencing and computer-based training
- Provide training during work hours
- Simplify and continuously update website





# Mini-Contracts



Surveyed eight local health jurisdictions  
2012 – 2013

Surveyed six local health jurisdictions  
2011 – 2012

# Mini-grant Counties



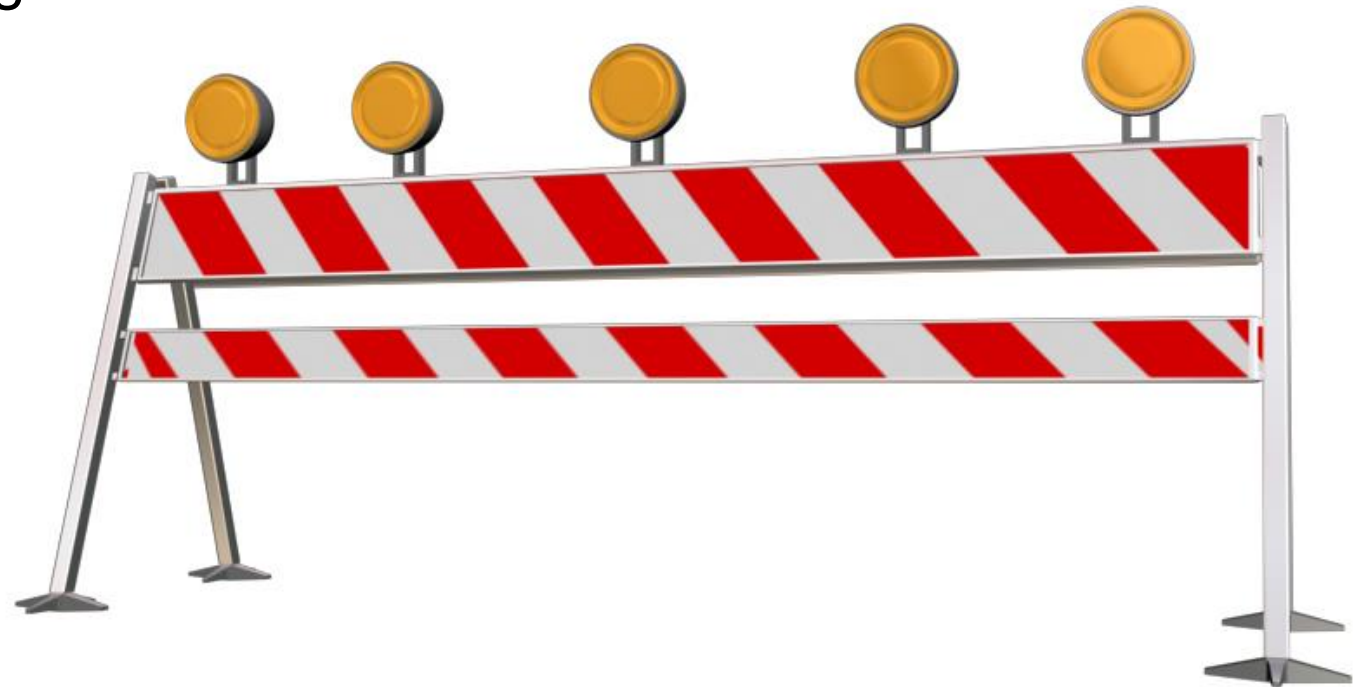
# Gains Reported by Mini-grants Recipients

- ✓ Increase in confidence in ability to carry out QI
- ✓ Increased experience with QI
- ✓ Progress towards meeting public health standards
- ✓ Progress towards accreditation



# Barriers

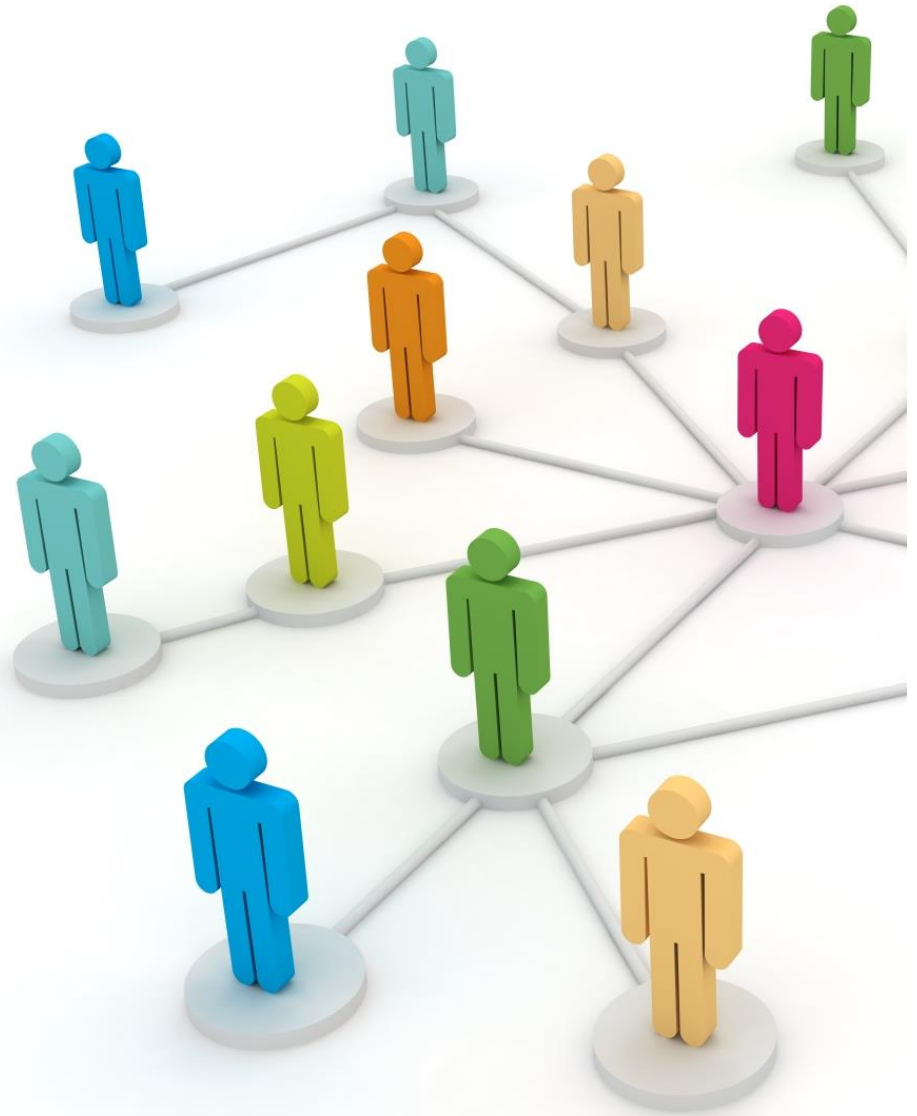
- Time
- Staff capacity
- Resistance to change





# Next Steps

- Project scope should be able to be accomplished within the grant period
- Include staff outside the QI project team in QI trainings





# Centers for Excellence



Surveyed three Centers for Excellence

Conducted in 2011, 2012, 2013

# Gains in Centers for Excellence

- ✓ Tribal contact and training increased
- ✓ Training support is stronger
- ✓ Quality Improvement is becoming more integrated into the Centers for Excellence



# Next Steps

- Build capacity in new staff
- Build capacity as consultants and mentors





# Any Questions?



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